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# G'day, from Australia

Close your eyes and think Australia. What do you see? If you're channeling an image of Steve Irwin kicking back after a long day's crocodile hunting with an icy Foster's and shrimp hot off the barbie, keep reading. There's far more to the land down under than pop culture clichés!

Savvy tourists head to Australia for the exuberant mix of high culture and the great outdoors. For the friendly people, fantastic food and wine, cosmopolitan cities, and a chance to marvel at nature's weird and wonderful splendour.

## The basics

Australia is the world's smallest continent, but sixth largest country—roughly the size of the continental US. But, that doesn't mean it's crowded. With only two people per square kilometre, Australia's population density is the lowest in the world. Most of its 20 million citizens live in cities like Sydney, Melbourne and the capital Canberra, dotted along the temperate eastern and southern coasts.

## Country of contrasts

From tropical rainforests and unspoiled beaches, to rugged mountain ranges and vast tracts of desert, Australia's topography encompasses nearly every possibility, including 14 World Heritage wilderness areas.

Seasons are the reverse of the northern hemisphere, so you'll wear your bathing suit in the winter, and build snowmen in summer. Either way the outlook is sunny. Sunshine prevails an amazing 70% of possible hours over most of Australia.

## History quickie

Australia's Aborigines, believed to be the world's oldest civilization, arrived roughly 40,000 years before the first European explorers in the early 16th century. *Terra Australis* was officially claimed for Britain by Captain James Cook in 1770.

In 1779, Joseph Banks (a naturalist on Cook's voyage) suggested it as a great site for a penal colony and a solution for Britain's overcrowded jails. The first ships loaded with angry prisoners dropped anchor in Botany Bay in 1787. Australia's population grew slowly until the 1850s brought the discovery of gold and a wave of new immigrants.

In 1901, the six existing colonies united to form a federated nation, bound by one parliament, one constitution, and one flag.

## Fun facts

- ▶ Roughly 95% of the world's precious opals hail from Australia. But if you go to Coober Pedy, the opal capital, don't expect to see many people. Year-round temperature extremes drive most of its citizenry underground, where they live in dugouts. And as they say, it takes all kinds—the town's population is made up of over 40 different nationalities.
- ▶ Kangaroos, numbering 40 million, aren't the only animal unique to Australia. Due to its isolation, all manner of bugs, snakes, birds, insects, reptiles, snakes and mammals are found here and nowhere else.
- ▶ More than 70% of the world's wool comes from Australia's 140 million merino sheep.
- ▶ Feel like setting your cruise control? Head to the Eyre Highway at Caiguna in Western Australia. At 148 kilometres and nary a bend in the road, it's the longest straight stretch in the country, and the only paved one on the 2,700 kilometre drive from Perth to Adelaide.
- ▶ Kalgoorlie in Western Australia has the world's largest political electorate, covering a vast 2.2 million square kilometres.



Ayers Rock

...continued on page 3

## Pilar racks up new business

Wasting no time filling the 1080 pallet positions added with the installation of new racking in May, the Pilar gang promptly inked a deal with Argentina's candy giant Arcor to store ice cream—a new launch in the local market for this customer. Our Buenos Aires correspondent

**Maria Laura García** reports Pilar also expects to receive frozen vegetables from the company's "Versailles" product line,



which would grow VersaCold's business with Arcor, the world's largest candy manufacturer, from 731 pallet positions to 1500. Congratulations to everyone at Pilar!

## Chatham supports Rotary Club

VersaCold Chatham earned kudos and thanks from the Rotary Club of Chatham Sunrise for supporting their 2006 Roses for Rotary drive. Club director Sheila Bateman wrote in a letter to manager **Eric Crofts**: "With VersaCold's help and freezing of cooler packs, storage times were shorter and deliveries arrived in a perfectly frozen package, safe and intact."

The drive raised nearly \$13,000 for the Chatham Kent Physician Recruitment and Retention project. Thank you, Chatham, for helping your community, and congratulations to the Rotary Club!

## Attention word geeks

**How many satellite words can you find in PLANET?** Five? Ten? Maybe 20?

Try 92! Derwent's **Marlies MacDonald** was so amazed by colleague **Kirby Crane's** wordsmanship she wrote to challenge the rest of you to toss the word dice this lunch break, and see how many you can come up with!

# New beginnings

**Ed Walsh**, operations manager, is pleased to stake Avon, Massachusetts's claim as the first to re-brand their site with VersaCold's logo inside and out! Fitting for a facility that is more than ready for a fresh start, after two years that Ed calls, "mean and lean."

Struggling to overcome a poor reputation left as a legacy by prior owners (pre-POCL), the Avon team has battled hard to get the facility in shape and win back wary customers. As of May, the site was at more than 50% capacity, up from a low of 20%, and there's more business on the horizon.

"I want to thank all Avon associates who made this happen. It's been a long road that took us close to closing our doors," says Ed. "Avon associates showed patience, customer friendliness, increased motivation, communication and honesty. We're especially glad to welcome back those that were asked to work in our Taunton freezer or Trader Joes facility, while we got back on track. Job well done!"

## VersaCold hotshots

**AT V3:** Manager **Joe Duran** of VersaCold USA's Vernon 3 site asks us to join him in congratulating warehousemen **Chris Bradley** and **Richard Aragon**, the latest honorees of the site's monthly award program which recognizes those who go above and beyond in one of three categories: safety; attitude and communication (Chris); and warehousing skills and following SOPs (Richard). Award recipients take home a gift certificate and the knowledge they're setting a great example for their coworkers! Joe encourages all employees to follow their lead. "Take pride in your facility, your safety and well-being, work and warehousing skills," he says. "This is all part of creating a safe, team work environment."



*Chris Bradley and Richard Aragon display their award certificates.*

**A tip of the hat to... the VersaCold staff here in Chicago.** They're great to work with—I couldn't ask for a better team. We all work together as equals. Wal-Mart is very lucky to have such a great group running their crossdock program here in Chicago. Keep up the great work ladies!

—Cindy Tully, Wal-Mart Crossdock Manager

### from the editor

Reading through this issue, I'm struck by how wonderfully the dispatches from our new partner sites round out our content. Seeing your faces and hearing your stories, it's as if you were always here! No matter what corner of the globe we're from, we share so many experiences, and face similar challenges.

As we go to press, Thermo and I are getting ready to hit the road for the Western Region USA conference, June 7-9, so I'll have a chance to meet some of you in person. We've been invited to introduce VersaCold's Guiding Principles and debut footage from our new employee orientation video, currently in the works. Finished copies will be sent out to all sites later this summer.

Speaking of summer, our Go Play Outside feature has inspired me to plan a beach barbecue for friends and family. Turkey Tantalizers will definitely be on the menu! I hope all of you have some plans in the works to relax and enjoy the sun with your loved ones.



*Susan Wheeler*



# LaPorte expands

After eight months of construction, workmen have wrapped up finishing touches to the new 88,000 s.f. warehouse addition at LaPorte, TX!

The expansion adds 10,700 storage positions and the capability to simultaneously blast freeze an additional 10 truck load equivalents (up from 15), service 12 more truck doors (for a total 48), and readily convert storage space from freezer to cooler. The office space also grew, and due to existing facility limitations the addition has its own new engine room, power source and material handling storage and recharging areas.

Our site now boasts 307,000 s.f., four rail side load doors, the ability to easily accommodate over 200 containers in the holding area (some with electrical power connections) and—most importantly—the best warehouse crew in Texas!

Construction of the new addition, our second expansion in four years, was driven by the phenomenal growth in existing and new customer demands, coupled with increased flow of import/export refrigerated traffic through the ever-expanding Port of Houston Container Terminal.

— Joe Peraza, GM



Overview of the LaPorte warehouse (above) and the dock area (left)



## VersaCold faces

**Meet:** Anore Antazo

**Job:** Customer Service, Payroll and Accounts Payable Representative

**Location:** Salinas, CA

**Years of service:** 30

**Then and now:** When Anore Antazo first came to work at what was then Merchants Refrigerating Co. in 1976, the United States was celebrating its centennial. Customers' orders were typed on manual typewriters, and delivered by hand or via U.S. Mail. Inventories were kept on handwritten file cards. Payroll time cards were handwritten, entered and checks printed in the Salinas office.

Anore says, "The thing I miss the most is the close customer contact we had before e-mail and fax machines. We confirmed orders and receipts every day with the customers directly on the telephone. But I do appreciate computerized location programs for increasing forklift drivers' efficiency. Hand written changes caused lots of icicles on beards and unhappy forklift drivers."

**From the boss's mouth:** "It's been my privilege to work with Anore for the past 22 of her 30 years," says Salinas GM Pat Zimmerman. "She is a very knowledgeable and dedicated employee who can be counted on to get the job done correctly, and give excellent customer service."

**Here's to many more years Anore!**



Anore Antazo

## CFS celebrates with style

Spirits were high and so were the hats for the Bonnets and Bunnies contest held Easter week by the Richmond, BC-based Customer Financial Services team. **Jan Tereschyn**, national claims administrator, took top honours in the bonnet category with her handcrafted entry, bedecked with birds and bells, while CFS manager **Joanne Moran's** bunny was deemed cutest of all.

In other competition, Chinese take-out beat ham and hot cross buns as the team's lunch of choice.

**Best Bonnet winner**  
Jan Tereschyn

**Cutest Bunny winner**  
Joanne Moran



## G'day, from Australia

continued from page 1...

### VersaCold Australia

- ▶ **Employees:** 995
- ▶ **Number of facilities:** 13, located in and around the four most populous cities, Sydney, Brisbane, Melbourne and Perth
- ▶ **Capacity:** 37 million cubic feet
- ▶ **Customers:** 51% retail, including Woolworths, Coles Myer, Franklins and FAL. Other marquee names: KFC, Dominos Pizza, Baskin-Robbins.

# Go play outside!

## Fun ideas for staying fit this summer

Remember all the stuff you used to do as a kid? Flying down hills on your bike with sun on your face and wind in your hair? Remember how good it felt? It's time to dust off those rusty skills, and head outdoors for some good old-fashioned fun!

It's easy. Just walk out the front door. Bring your kids, a friend, the family dog—anyone can join in. Activities can be as simple as a walk through the neighbourhood, or gardening in your own backyard. Being outside and moving around is good for body and soul. So move those feet, take a deep breath of fresh air, and recharge your batteries for a new, feel-good you!

### 7 super ideas to get you going

**Dive in!** Outdoor water parks and swimming pools are a marvellous way to get outside and stay cool, whether you're chasing after little ones as they dart through spray jets, doing laps, or floating serenely on your back. Water is nature's calmest element and the answer to heat-irritated days. A swim puts no pressure on joints and muscles, giving you an all-over workout, without any of the strain.

**Laugh!** It's a great gut work-out, and easier than crunches. You'll simultaneously move all the "happy muscles" in your face—a better bargain than wrinkle cream. Not only that, but laughing releases endorphins, the same "feel good" hormones you get after a romp with your loved one—and you don't even have to get undressed!

**Go for a bike ride!** Take the family, a buddy, or just head out on your own and peddle your cares (and your love handles) away. Pop a few snacks in a bag, a sheet to sit on (folds smaller than a blanket) and you're ready to go. Where? Anywhere! Tour the local park, your town's ritziest neighbourhood, or swing by the market to pick up fresh veggies for dinner. For a bigger adventure, strap the bikes on your car and drive to a nearby lake. Take your time, stop when you feel like it. Listen to the birds and splash through a puddle. There's no race, no rush, and no clock—just the joy of being free.

**Play tag with your kids!** They can make all the noise they want, and come home tired and happy. Like you.

**Plan a picnic or barbeque!** Ask guests to bring a dish to lighten your workload. Then fold up the lawn chairs and make room for badminton, bocce or Frisbee. If you've got a crowd, get a game of soccer or baseball going. Make guests work for their meal! And speaking of meals... Forego the chips and gloppy potato salad and throw some veggies on the grill, or make some festive fruit kebabs to go with those burgers and dogs!

**Dance!** No need to head out on the town, just crank up the tunes and groove. In the living room, out on the deck, while you make dinner or brush your teeth. Move all those body parts that often get forgotten about, and make your own style. There are

no rules, just feeling fine. Bonus: laughing included (see above!).

**Organize a Sports Day at work!** Three-legged races, relay teams, water balloon drops, the options are endless. And the winners are... everybody. If you play, you win.

Summer. It's a marvelous opportunity to feel good, relax, and get outside. Some people call it exercise—we call it fun!



### Play it safe

Physical activity can be a lot of fun—but that doesn't mean we should be foolish. By remembering some basic rules during your summer outings, you can make it a good time—and a safe time—for everyone.

- ▶ **Wear sunscreen.** Apply at least 20 minutes before going outside, and don't forget the tips of your ears and the tops of your feet! Reapply often, especially after getting wet or physical activity.
- ▶ **Protect your eyes.** Sunglasses are not just a fashion statement.
- ▶ **Drink water.** Lots of it. Dehydration can happen before you know it, so drink water even when you don't feel thirsty. And limit beer and caffeine! In the sun, they intensify the heat's effects on your body.
- ▶ **Wear a helmet**—don't lose your noggin in a crash. Check the size by moving the helmet—it should also move your scalp.
- ▶ **Watch out for the dangerous 'too's'**—too tired, too cold, too far from safety, too much sun, too much strenuous activity.
- ▶ **The picnic table is not a refrigerator!** Leaving perishables like potato salad, cheese or milk out for people to help themselves is a recipe for disaster (and food poisoning...).

### Looking for more great ideas to stay active and eat healthy this summer?

Check out [www.summeractive.org](http://www.summeractive.org) and sign on to win some great prizes! And don't forget to visit VersaCold's EFAP providers' sites for more tips, and to access services including consultation with a dietician, help finding summer activities or jobs for kids and teens and much more!  
In Canada: [www.fgiworldmembers.com](http://www.fgiworldmembers.com)  
(user: Versacold, password: Versa101). In the US: [www.AetnaEAP.com](http://www.AetnaEAP.com) (company ID: MYPNOEAP).

# Familiar faces join EH&S team

**Adam Huthert**, former warehouse supervisor at the Henderson, NV facility, and **Marcos Bejar**, former corporate payroll supervisor, have agreed to focus their more than 13 years of industry experience, dedicated mind-set and energy to benefit the VersaCold USA's Employee Health & Safety department and—more importantly—the employees they'll serve.

Both have a solid background in warehousing in the cold and dry storage areas. Adam was at the Los Angeles #3 facility for several years before transferring to Henderson. While in California, Adam assisted in employee orientations and directed and

documented emergency evacuation tasks. He'll handle his new regional EH&S duties from his Nevada base, and will work closely with management teams while serving the EH&S needs of the facilities in Texas, Nevada and Utah. The sites are in for a real treat when they hear Adam's London-based English accent sounding off the corporation's EH&S philosophies!

Marcos served as a warehouse supervisor before moving to the payroll department. He's continuously proven himself to be a "get-it-done" kind of guy, and a great communicator. Marcos has been lobbying for years to join the EH&S movement in the

West. He's a bilingual instructor that looks forward to making a "real difference."

Adam and Marcos both hit the ground running. They recently earned their OSHA Certified Instructor cards and can't wait to use their knowledge to make things safer at VersaCold.



Adam Huthert



Marcos Bejar

— *Manny Alviso,*  
VP Employee Health Safety, Security & HR, USA

## Way to go, Taunton

Kudos to the team at the Taunton, MA freezer facility, which has not had a lost time accident since February 2002! The gang celebrated this accomplishment May 24 with a pizza lunch and prize raffle. Lots of praise and pats on the back were handed out, along with VersaCold baseball hats for all. Great effort, everyone!

**We do what's right!**  
We provide a safe work place



**VersaCold North Centre in Lethbridge** also feted staff with lunch—barbecued burgers and chips—to mark 192 accident-free days, May 19. It was the site's first celebration since opening last August. Pictured here, operations manager **Charlie Guenther** flipping burgers, with chief engineer **Dale Harnack**, and **Gary Illingsworth**, one of the guests from Todd Centre, North's sister site.

## The happy lunchbox

Bored with the same old lunch? Want something that's healthy, yet has zip and leaves you satisfied? Try our Turkey Tantalizer Roll-Up—a fun twist on the traditional sandwich.

Just spread a whole wheat tortilla with light cream cheese and pesto sauce (you'll find the bottled kind in most supermarkets), add a few slices of turkey, and roll it up. Gourmands can toss in some thinly-sliced onion or sun-dried tomato.

Be sure and balance your box with equally healthy snacks. Try no-fuss options like a handful of nuts, a piece of fruit, or a bag of mini carrots!



## Cool ideas

**Challenge:** How to successfully demarcate a floor with a resistant material that can survive forklift transit and be applied at -25°C, without having to heat floors or turn off rooms.

**Solution:** **Maria Soledad Vazquez**, chief of safety, hygiene and environment, Buenos Aires, came up with a 3M solution: an adhesive tape (3M Scotch 471 plastic tape; it comes in yellow, red and white) applied with a spray glue (3M Super 77 multiuse adhesive) with the help of a heating pistol similar to a hair dryer. It's clean, quick, easy and cost-effective. Three weeks later, the tape is still stuck to the cold room floors. We'll test durability further and let everyone know if the quick solution can be a medium-term solution.

— *Maria Laura García, Manager Finance, Administration & Human Resources*

**Does your site have a cool idea to share?**

Let us know, email [iceline@versacold.com](mailto:iceline@versacold.com)





# Safety Week in the Pacific Region

North American Occupational Safety and Health (NAOSH) week aims to raise safety awareness, improve work practices and ultimately reduce workplace accidents.

All VersaCold and EV sites in the Pacific region took part in this year's event, April 30-May 6. Managers put up posters, distributed safety literature and gave all safety committee members an exclusive VersaCold Safety Committee ball cap.

Here's a run down of other activities by site:

The **Harbour team** celebrated with a cake with 'WorksafeBC' on the top. A quiz got everyone thinking about workplace safety. Hats and NAOSH pins were given to safety committee members to recognize their contributions.

The entire **EV Logistics-Perishables** health and safety team got involved in promoting safety week, kicking things off Monday with balloons, posters and banners. A representative from WorksafeBC was invited

to speak to employees about their role in on the job safety. At each pre-shift meeting throughout the week, safety trivia questions were asked and prizes given. On Friday, safety committee members hosted a BBQ for the entire warehouse team.

The safety committee at **EV Ambient**, whose ongoing efforts have already had a profound effect on reducing accidents at their site, did a fantastic job using NAOSH week to promote safety in a big way with their close to 300 coworkers. The activities they organized include:

- ▶ Safety video shown at every pre-shift meeting. A TV and VCR was strapped to a stack of pallets and moved around the warehouse to the meeting location.
- ▶ An H&S committee member took pictures of 20 unsafe acts in the warehouse, and employees were asked to identify them. A raffle was held for those who answered correctly.



North American Occupational Safety and Health Week

- ▶ Safety basketball: if contestants answered safety questions correctly, they got a chance to shoot the ball through the hoop and win a prize.
- ▶ A forklift rodeo was held over three days, with competitions in pallet jack, reach truck and forklift.
- ▶ Hot dog lunch.
- ▶ WorksafeBC speaker Mel Camilli, who lost both legs in a forestry accident, spoke about on the job safety.
- ▶ Representatives from WorksafeBC set up a booth onsite and offered giveaways and safety information to staff.

Well done safety committee members at all sites in the Pacific Region for your contributions to promote safety at work during NAOSH week!

— Mike Stephens, OH&S Manager



Harbour Safety Committee (L to R): Bruce Menard, Kernal Manhas, Vicki Corcoran, Sue Jorgensen, Rose-Mary Bennett, Bjorn Storness-Bliss.



EV-P employees do a pre-shift warm-up stretch



Safety basketball at EV Ambient

## WL drivers take silver in fleet safety

VersaCold's Wisconsin Logistics operation sped ahead of the competition to rank Silver among 450 entrants in the 2005 National Fleet Safety Awards Program. The program, spearheaded by Great West Casualty Company, recognizes carriers for achieving low preventable accident rates per million miles of operation. Congratulations and thank you to everyone on the WL team for driving home VersaCold's commitment to safety with every mile they log!

## A ring in hand is worth two in the bush

Helen Miller's eyes filled with tears of joy when she received a visit from Julie Taylor and Dennis Ruggiero of the Avon, MA facility. For when Julie opened her hand, there was the engagement ring that Mrs. Miller had lost more than 20 years ago.

Miller sold her house to Ruggiero in 2003, who in turn sold it to Taylor and her fiancé, George Lea. It was while Taylor and Lea were gardening they found the ring—in the very same spot it had been lost. Despite looking every spring, Miller's hands had always turned up empty.

Now when she looks down at her hand, Mrs. Miller is not only reminded of her husband, since passed away, but of our caring VersaCold employees.

# VCL launches new OH&S program

Just six months in, 2006 is already shaping up to be a banner year for the VersaCold College for Leaders. In February VCL, and its champion Susan Wheeler, were nominated for an Award of Excellence from the BC Human Resources Management Association, in the area of leadership development. May saw the first group of students graduate and enrolment extend globally to our new partners for year two.

Now, building on these early successes, VCL is expanding its course offerings, and will launch a new Canadian Occupational

Health and Safety program in July. Enrolment will target Canadian leaders, engineering staff, and health and safety committee members. The program consists of three e-courses and a final workshop, with a total time investment of roughly 30 hours.

"We're partnering with the Canadian Centre for Occupational Health and Safety to deliver this program," said Susan. "The curriculum is designed to introduce the fundamentals of OH&S and the leaders' role in honouring VersaCold's commitment

to safety as core to our business. The program will reinforce the effectiveness of our Canadian OH&S Policies & Procedures Manual and give leaders and committee members the knowledge they need to implement and maintain safe work practices at their site. Going forward, we'll look at similar modules for our operations in other countries."

More VCL offerings are also in the early planning stages, including a customer service program and an advanced leadership program. If you are interested in any of these programs, ask your manager for more information.



The first group of students graduates from the VCL program

## Meet Sam Smith

**Sam Smith**, 20-year plus VersaCold veteran is taking on a new role as training and development specialist.

Along with handling VCL's administration, Sam will collaborate with leaders on advancing other training and development solutions for our people. Sam's uniquely qualified for this role, thanks to her broad understanding of our business gained through stints in customer service, operations, and sales.



Sam Smith

## Progress report

Here's an update from our wellness contest winners. We'll catch up with Rebecca O'Neill and Pilar Jaramillo next time!

### Rolando Gonzales, Inventory Control/Site IT Manager – Modesto, CA

It's a long road to fitness, but Rolando Gonzales is going the distance. He's now officially signed up for the Cowtown Marathon in Sacramento this October, and is continuing to prepare through intensive workouts six days a week and participation in half marathons and relays with his wife. Go, Rolando, go!

### Louise Gibson, COR – 127th Ave., Edmonton, AB

Nothing is stopping Louise Gibson on her path to fitness. Even after a rough month that saw her family lose their farm in a fire, she is still managing to keep on track. She has now lost a total of 74 pounds, and is well on her way to achieving her goal!

### Jamie McGill, CSR – Ogden Centre, Calgary, AB

Step by step Jamie McGill is moving towards her goal of losing the butts and the pounds! She's been walking an hour a

## About VCL

Launched in April 2005, the VersaCold College for Leaders is a customized internal development program built on the solid foundation of our Guiding Principles. VCL aims to:

- ▶ build our bench strength to meet leadership needs today and into the future
- ▶ give our leaders the skills, training and confidence to be successful
- ▶ provide career development opportunities so we can retain our best people
- ▶ foster a company culture that promotes excellence and continuous improvement



day on nice days, and repairing her hip at physio—the perfect time to figure out the rest of her program. The end of physio will mark the beginning of her new lifestyle—with an anti-smoking patch on her arm, she'll be either on her yoga mat or biking to work!

### Rex Young, Foreman – Carson, CA

"It's still a struggle trying to eat right and go to the gym in the morning," reports Rex. "But I feel great and nobody ever said it would be easy." Determined to keep the weight off, Rex says he's up for the challenge!



# Celebrating service

Congratulations to the following people who marked designated service milestones in April, May, June and July. Your commitment is a vital and valued part of VersaCold's success.

## 5 years of service

*Carson:* Javier Cortes  
*Chatham:* Ken Ecker  
*City of Industry:* John Gomez, Jackie Robinson  
*Corpak:* Rob Collins, Russell Marynowski  
*Corp Board:* Peter Armstrong  
*Corp FinMg:* Doug Clark  
*Dallas:* Carlton Green, Louis Rubalcado  
*Dawson:* Tim Wach  
*Derwent:* Stuart Bolen, Pavandeep Judge, Gerry McNabb  
*Dominguez Hills:* Victor Avila  
*EV Baker:* Brian Bordeau, Doug Hollman, David Martin, Douglas McKeown, Beant Randhawa, Mike Rosborough  
*EV Gloucester:* Narinder Bhairon, Todd Carroll, Shelley Debad, Kris Glasson, James Grant, John Gurney, Margaret Harnett, Balwinder Kaur, Brenda Mesaros, Colette Rozell, Rapinder Uppal, Les Vandal, Steven Virk, Mary Jane Wengranowski, Deanne Wright, Teresa Wright  
*Ft. Worth:* Judson Anderson, Joseph Cooper, Nicolas Ruiz, Anthony Stribling, Laurie Washington  
*Geneva:* Joshua Albright, Manuel Delgado, Jackson Doubleday, Michael Kersten, Donald Knoll, Jerry Lee, Daniel Leeder, Aaron

Montero, Mark Vander Kooi, George Verdick  
*Great Plains:* Sue Chu-Sepp, Ron Heyman, Scott Wegren  
*Harbour:* Ryan Schnurr  
*Henderson:* Brandy Petrie  
*Houston:* Jonathan Custer  
*Jarvis Tml:* Maria Chanenko  
*Lachine:* Jean Brunet, Claude Lavoie, Donald Venskus  
*Laporte:* Jesus Gonzalez  
*Modesto:* Fermin Preciado  
*San Antonio:* Randall Benish, James Macias  
*Secaucus:* Oscar Botero, Krzysztof Chrostowski, Juan Principe  
*Taunton-TJ's:* Michael Forand, Scott Hearn, Joe Leavitt, Matthew Tabicas, Guillermo Salazar, Frederick Vieira  
*Valley:* Donny Donauer  
*Vernon #2:* Dale Winn  
*Vernon #3:* Frank Rodas  
*Walker:* Michael Clark, Scott Dash, Robert Marcotte, Clinton Pickells, James Tidy, Michael Tokor, Jamie Wicks

## 10 years of service

*Anaheim:* Edwin Bill, Cheryl Hilchey, George Plescia  
*City of Industry:* Carlos Soler  
*Cliveden:* Kelly Karleen, Cory Schofield  
*Corpak:* Tim Davies  
*Corp CFS:* Carole Day  
*Corp IS:* Aaron Johnson

*EV Baker:* Peter Murray  
*Geneva:* Brian Eichman  
*Great Plains:* Erika Willis  
*Henderson Dry:* Adam Huthert  
*Jarvis Tml:* Wade Chaikowsky  
*Laporte:* Gilberto Gonzalez  
*Lynden:* Mike Highland  
*Modesto:* Christopher Jacobs  
*Ogden:* Shaun Shaw, Blaine Taylor  
*San Antonio:* Basil Novosad  
*Vernon #2:* Ramon Islas, James Pollock

## 15 years of service

*Brea:* Antonio Hernandez, Manuel Osorio, Jose Luis  
*EV Gloucester:* Randy Zive  
*Ft. Worth:* Jerry Turner  
*Geneva:* Jeffrey Nerge, Steve Smith  
*Great Plains:* Ryan N. McGuire  
*Modesto:* Scott Reich  
*Ogden:* Alice Lee

*Note: Excuse us, while we play catch-up with our anniversary recognition. Next issue, we'll be back on track, celebrating those who will mark milestones in August or September.*



Ronald Parker



David Cosford

*Patrick:* Frank Girling  
*San Antonio:* Chris Darren Cole  
*Secaucus:* Sylvester Tafflinski  
*Vernon #2:* Olga Placencia  
*Walker:* Marion Maczka

## 20 years of service

*Anaheim:* Armando Pilar Bustos  
*Brea:* Xavier Chavarin  
*Corp HR (US):* Elaine Smith  
*Ft. Worth:* Joaquin Castaneda, Martin Gonzalez  
*Secaucus:* Ronald Parker  
*Vernon #3:* Arturo Retana  
*Walker:* Lee Marcellus

## 25 years of service

*Dawson:* Paul Chartrand  
*Jarvis WHS:* David Cosford



Manuel Osorio



Sylvester Tafflinski



Olga Placencia



Carol Day



Ramon Islas



Claude LaVoie



Guillermo Salazar



Jackie Robinson



James Macias



Jesus Gonzales



Javier Cortes



Jean Brunet



Joe Leavitt



Jose Ortiz



Juan Principe



Scott Hearn

## ICELINE

*Iceline* is published bi-monthly to keep VersaCold employees informed about company people, plans and activities. Send submissions, story ideas and feedback to:

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